



# Turnitin Accessibility Conformance Report

## WCAG Edition

VPAT<sup>®</sup> Version 2.3 – December 2018

**Name of Product/Version:** Turnitin – Student Feedback Text only Similarity Report

**Product Description:** The application provides an interface where students can view text Similarity in different Views.

**Date:** April 10, 2019

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**Notes:**

**Evaluation Methods Used:** Testing the Turnitin application involved a combination of manual testing on the desktop platform. Level Access (Level) comprehensively tested a selection of pages representative of the Student Feedback Text Only Similarity Report Interface using, among other methodology, the screen reader JAWS 2019, exclusive use





of the keyboard, and manual inspection of code and Accessibility API output (through the use of tools, such as Microsoft Inspect).

### ***Applicable Standards/Guidelines***

This report covers the degree of conformance for the following accessibility standard/guidelines:

<b><i>Standard/Guideline</i></b>	<b><i>Included in Report</i></b>
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1 at <a href="https://www.w3.org/TR/WCAG21/">https://www.w3.org/TR/WCAG21/</a>	Level A (Yes) Level AA (Yes)

### ***Terms***

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

### ***WCAG 2.x Report***

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).





Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Partially Supports	<p>Text equivalents are provided for most of the non-text elements within the Turnitin Application.</p> <p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• The Prev and Next image controls are not programmatically associated with their labels and roles.</li> <li>• The image displayed beside the Exclude Small Matches link does not have alternative text.</li> </ul>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	Neither audio-only nor video-only content is present within the Turnitin Application.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	No content requiring captions is present within the Turnitin Application.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	No content requiring audio description or a media alternative is present within the Turnitin Application.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	Relationships among content throughout most of the Turnitin Application are represented semantically.





Criteria	Conformance Level	Remarks and Explanations
		<p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• The Mode combo box does not have a programmatic label.</li> <li>• Controls in the Preferences pop up do not have programmatic labels associated with them.</li> <li>• Radio controls displayed on the right side of screen do not have any labels associated with them.</li> </ul>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	The sequence of content is meaningful throughout the Turnitin Application. The reading order of content across the application is logical.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	Instructions that rely solely on sensory characteristics are not present within the Turnitin Application. All visible instructions are available through off-screen text for screen reader users.
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element within Turnitin application screens.
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	No audio content that plays automatically is present within the Turnitin application.
<a href="#">2.1.1 Keyboard</a> (Level A)	Partially Supports	<p>Most of the interactive elements in the Turnitin Application can be accessed and invoked with the keyboard.</p> <p>However, a rating of Partially Supports has been given for the following reason:</p>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>The Prev and Next controls do not receive keyboard focus.</li> </ul>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	No keyboard traps are present within the Turnitin Application, including between form controls.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Supports	No keyboard shortcuts are implemented using only letter, punctuation, number or symbol characters are present within the Turnitin Application.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Supports	Pages within the Turnitin Application do not have time limits provided on the screens.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Supports	There is no moving, blinking, or scrolling information within the Turnitin Application.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	There is no flashing content observed within the Turnitin application.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Does Not Support	<p>A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>A mechanism to bypass repeated blocks of content on multiple pages is not provided in the Turnitin Application.</li> </ul>
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	Pages within the Turnitin Application have meaningful titles.
<a href="#">2.4.3 Focus Order</a> (Level A)	Partially Supports	<p>The focus order is intuitive for the page content and actionable elements within the Turnitin Application.</p> <p>However, a rating of Partially supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>When the Preferences link pop-up is loaded on the screen, focus moves</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<p>beneath the pop-up instead of moving to pop-up.</p> <ul style="list-style-type: none"> <li>The Download and print controls receive focus before the Mode control, although the Mode control is visually displayed first.</li> <li>Focus does not move to new content loaded on the screen.</li> </ul>
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	Link text within the Turnitin Application is descriptive and easy to understand in context.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Supports	Functionality on the Turnitin Application screens can be operated using a single pointer. No path-based gestures are required to activate the functionality.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	A down-event of the pointer is not used to execute any part of the function in Turnitin Application screens.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Partially Supports	<p>Most of the user interface component names contain the visually presented text within the Turnitin Application.</p> <p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>The Mode combo box and controls in the Preferences pop-up do not have a programmatic label.</li> <li>The Prev and Next controls do not have programmatic labels.</li> </ul>
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Supports	No functionality in the Turnitin Application is operated by device motion or user motion.





Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.1.1 Language of Page</a> (Level A)	Does Not Support	A rating of Does Not Support has been given for the following reason: <ul style="list-style-type: none"> <li>The natural language of documents in the Turnitin Application are not defined.</li> </ul>
<a href="#">3.2.1 On Focus</a> (Level A)	Partially Supports	For the most part, application focus changes do not occur without the user's control in Turnitin Application screens.  However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> <li>While navigating through options in the Mode combo box and page reloads, focus moves to top of the page without the user initiating it.</li> </ul>
<a href="#">3.2.2 On Input</a> (Level A)	Partially Supports	For the most part, event handlers do not trigger focus change on user input within the Turnitin Application.  However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> <li>While navigating through options in the Mode combo box, content changes on screen without the user initiating it.</li> </ul>
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Form controls tested within the Turnitin application indicate error messages.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	Visual labels or instructions are provided for form fields within Turnitin Application screens.
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	Markup documents contain well-formed elements within the Turnitin Application.





Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Partially Supports	<p>Most of the elements within the Turnitin application contain appropriate names, roles, and values.</p> <p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• The Mode combo box and controls in Preferences pop-up do not have a programmatic label associated with them.</li> <li>• New content loaded on the screen when a user activates Show Next 20 or a radio control is not communicated to users.</li> <li>• The Prev and Next controls do not communicate their label or role.</li> </ul>

*Table 2: Success Criteria, Level AA*

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	No live multimedia content requiring captions is present within the Turnitin application.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	No prerecorded video requiring audio descriptions is present within the Turnitin application.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single device orientation within the Turnitin Application.







Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	The scope of the Turnitin Application does not contain form controls which need to identify the purpose.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Partially Supports	<p>Most of the content in the Turnitin Application has sufficient color contrast.</p> <p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Orange color link text does not have sufficient color contrast.</li> <li>• Main content text on hover changes background color from white to yellow. Changes in foreground and background color do not have sufficient color contrast.</li> <li>• The Close and Show in Web Page links do not have sufficient color contrast.</li> </ul>
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	Text resizing is not restricted or disabled within the Turnitin Application.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	The scope of the Turnitin Application uses text to convey information rather than images of text.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	Content can be presented without loss of information or functionality within the Turnitin Application.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	Visual information that is required to understand the state and boundaries of user interface components has a contrast ratio of at least 3:1 within the Turnitin Application.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	Sufficient line heights and spacing are followed within the Turnitin Application.





Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	No content is provided on hover or focus in the scope of the Turnitin Application.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	Pages loaded within the scope of the Turnitin Application are part of the process.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	Headings and labels in the Turnitin Application are sufficiently described.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Partially supports	<p>Focus on actionable elements within the Turnitin application is indicated visually and programmatically.</p> <p>However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>The Test Assignment, upload and download buttons do not have visual keyboard focus.</li> </ul>
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	The Turnitin Application does not include language changes within a page's content.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated within the Turnitin Application.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	Elements with the same functionality are consistently identified across within the Turnitin Application.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	Suggestions to proceed to next steps are provided in the Turnitin Application.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	The Turnitin Application allows users to review their information before submission.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Supports	Status messages can be programmatically determined.





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